

## Towards Simplification of Analytical Workflows With Semantics at Siemens (Extended Abstract)

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**Abstract**—Analytical workflows are heavily used in large and data intensive companies. An important application of such workflows in Siemens is equipment analytics when equipment KPIs and reports are computed by aggregating equipment’s operational, master, and analytical data. In Siemens this data satisfies big data dimensions and this dependence poses significant challenges in authoring, reuse, and maintenance of analytical workflows by engineers and data scientists. In this work we propose to address these problems by relying on semantic technologies: we use ontologies to give a high level representation of equipment’s operational and master data and offer a high level language to express KPIs over ontologies. We implemented our approach, integrated it with KNIME, and evaluated at Siemens. This is a preliminary work and we are excited about its further extensions.

**Motivation.** An analytical workflow typically consists of the following steps: (1) *data access* when users obtain permissions to enterprise data on different levels, (2) *data analysis and discovery*, when users extract and analyse data by interacting with the existing templates for dashboards and extract relevant knowledge from data, (3) *collaboration and sharing* when users find extra insights from the data and knowledge when shared with colleagues. Modern Business Intelligence systems and analytical platforms allow to combine these steps in analytical workflows and to iterate over them.

Step 2 in such workflows is where *self-service* is crucial. Indeed, an analytical platform should be easy to use so that business users from all skill levels can easily reuse a dashboard or modify and add components. In data intensive companies such as Siemens such self-service is often hampered by the fact that re-use and modification of dashboards and their components require deep knowledge of schemata and formats of underlying data. Due to the big data dimensions, such knowledge is only affordable to IT specialists, as illustrated by the following example.

**Siemens Example.** Siemens diagnostic engineers work at service centres and monitor complex industrial equipment such as power generating turbines. To this end they rely on analytical workflows that compute key performance

indicators (KPIs) and reports by aggregating equipment’s operational, master, and analytical data that together satisfy several important big data dimensions: variety, velocity, and volume. Indeed, operational data comes from sensors installed in turbines, a typical Siemens gas turbine has about 2,000 sensors that record and report temperature, pressure, vibration, etc in raw and aggregated form, and even in one turbine sensors of the same kind report data in at least a dozen of different formats. Master data is stored in several hundreds relational and XML databases, it describes equipment specification and other knowledge about the equipment manufacturing, configurations, deployment and use, it also contains history of weather forecasts, and even information about databases that store sensor data. Finally, analytical data are results of monitoring tasks conducted by Siemens service centres for the last five years. All in all the data available for a diagnostic engineer is stored in several thousand databases and files with hundreds of different schemata and it is in the order of hundreds of terabytes: only operational and master data of each turbine is at least 15 GB, and for a fleet of turbines the data grows in average 30 GB per day. Thus, a dashboard where the engineer checks for a relatively simple task whether the purging<sup>1</sup> of a turbine is over has to rely on about 300 queries over at least seventy turbine operational and master databases, where most of these queries differ only in the format of the input data, while they compute essentially the same functions / outputs. In other words the queries differ in *how* they compute the same type of answers. Thus, modifying the purging dashboard would require the engineer to update these 300 ‘how-queries’ which is time consuming, error prone, and require a relatively strong IT background: one should be able to understand the variety of database schemata behind the 300 queries. Finally, keeping such dashboard up-to-date requires to add new ‘how-queries’ and update them in order to be up-to-date with the changes in

<sup>1</sup>Purging is the process of flushing out liquid fuel nozzles or other parts which may contain undesirable residues.



the workflow diagram that corresponds to KPI computation is defined using KNIME rules that rely on the our extension of the standard KNIME syntax and they are formulated against the ontological concepts. We developed the syntax and semantics of these rules in order to support Siemens turbine diagnostic and KPI computation tasks [23], [22], [24], [19], [18]. These rules say that a turbine is deemed to be in service at any time if either it is a gas turbine or a turbo compressor that satisfies extra conditions. In the former case these conditions say that the sensor signal of the rotor speed sensor should have readings above its characteristic operational speed value, the main flame sensor reading should show that the flame is on, and the turbine should generate power, i.e., Power Sensor should be above the value characteristic for that turbine while generating power. In the latter case the conditions are that the generated pressure should be at or above the nominal pressure specified for the machine.

Observe that due to ontologies each occurrence of “RangeMaxValue” in the KNIME rules is a different type of value read from the static configuration data of the machine and this can be encoded using property hierarchy. Indeed, for the latter case one can achieve it by stating that “RunningSpeedConfigValue” is a sub-property of “RangeMaxValue” and in the latter case that “MainFlameOnSignal” is a sub-property of “RangeMaxValue”. Moreover, an advantage of such semantically-backed KNIME diagrams is that one can talk about specific values in turbines and even compressors of different types at an abstract level, without giving details of such appliances. Finally, observe that KNIME has a sophisticated reporting functionality which we exploit in our system: the last node in the work-flow diagram, called Data to Report, summarises the KPI for all turbines across a specific fleet and builds a ready-to-use report for them.

**Conclusions and Future Work.** Analytical workflows are heavily used in large and data intensive companies. In Siemens this kind of analytics is heavily data dependent and this dependence poses significant challenges in authoring, reuse, and maintenance of analytical workflows by engineers and data scientists due to the big data dimensions. In this work we propose to address these problems by relying on semantic technologies: we use ontologies to give a high level representation of equipment’s operational and master data and offer a high level language to express KPIs over ontologies. We implemented our approach and integrated it with KNIME. We are currently evaluating our work at Siemens and plan to develop rule learning techniques [5], [6]. This is a preliminary work and we are excited about further steps and would like to share it with the IEEE Big Data community.

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